

Discover the Power of Online Ordering with NCR Aloha

Your restaurant's digital storefront—designed to boost sales, improve customer experience, and streamline operations.

What Is NCR Aloha Online Ordering?

NCR Aloha Online Ordering (AOO) is a secure, customizable, and feature-rich platform that lets restaurants accept orders online for **pickup, delivery, curb side,** or **catering**. It is fully integrated with the NCR Aloha POS system, ensuring real-time order handling and minimal disruption to operations.

Features That Set You Apart

Custom Menu Builder

- Design your online menu to mirror your in-store offerings.
- Add modifiers, combo meals, item images, and detailed descriptions.
- Control item availability by store or daypart.

Brand Personalization

- Apply your logo, images, and colour scheme to your online ordering site.
- Customize content for desktop and mobile devices.
- Create engaging landing pages for seasonal events or campaigns.





Order Modes

- Enable multiple fulfilment methods:
 - **Pickup**
 - **Delivery**
 - **Curb side**
 - **Catering**
- Set up holiday schedules and service hour adjustments.



Delivery Zone Configuration

- Define delivery areas with dynamic fees based on distance or minimum order value.
- Restrict services by ZIP/postal code or geo radius.



Customer Accounts

- Let customers register, save payment methods, and reorder favourites.
- Enable reCAPTCHA for secure account creation.
- Provide easy access to order history and saved addresses.



Mobile Optimization

- Mobile-first design ensures your site works beautifully on phones and tablets.
- Instant page loads, intuitive UX, and responsive design.



Promotions & Upselling

- Add promotional banners, timed offers, or discounts.
- Encourage larger orders with smart upsell prompts and combo deals.



Group Ordering

- Let teams or families build a shared order from different devices.
- Split payments or designate a payer for the entire group.



Analytics & Reports

- Access performance dashboards by store, item, or order type.
- Track peak order times, customer trends, and more.
- Export reports for business insights.

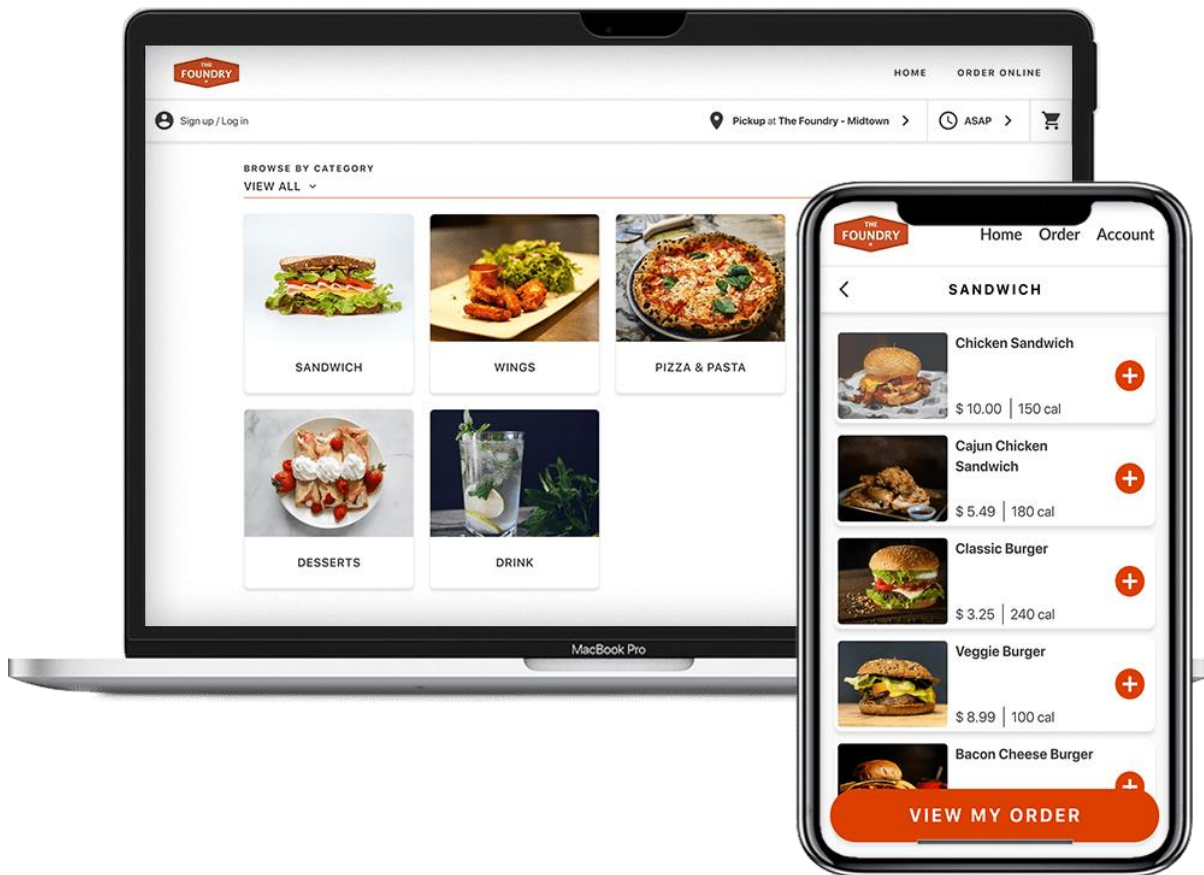
Web Admin Portal

- Role-based access for store managers, admins, and support teams.
- Control menu items, pricing, hours, order settings, and promos—all from a central dashboard.

Business Benefits

Benefit	Description
Increased Revenue	Boost ticket size with upsells and promotions.
Improved Accuracy	Eliminate phone and staff miscommunication.
Customer Loyalty	Encourage repeat visits with saved accounts and loyalty integration.
Labor Efficiency	Free up staff to focus on in-store guests instead of answering calls.
Brand Growth	Build recognition with consistent digital branding.
Operational Visibility	Make data-driven decisions using robust reporting tools.

Visual Branding Example



Getting Started Is Easy

1. Sign up with NCR Aloha Online Ordering.
2. Configure your master store and menu.
3. Brand your ordering site.
4. Set payment and delivery preferences.
5. Launch and promote your site!



Need Help?



Contact Vectorsoft: vinop@vectorsoft.co.za

